

TUCSON PIMA COLLABORATION TO END HOMELESSNESS CONTINUUM OF CARE PROGRAM PERFORMANCE STANDARDS (2021)

HOUSING PROJECT MEASURES	TH/RRH	PSH	SH Residential	SH Total Project	Navigation
Fund Utilization: Percentage of Grant award expended at end of project period.	90%	90%	90%	90%	90%
Coordinated Entry: Percentage of all households served referred through the Coordinated Entry system	100%	100%	100%	No standard	No standard
Inventory Utilization: Percentage of units (projects in which 1 household occupies each unit) or beds (projects in which multiple households share a housing unit) for which grant funds were awarded that are occupied on the night of quarterly point in time counts	95%	95%	93%	90%	90%
Income Change at Exit: Percentage of leavers with increased income at exit	50%	50%	50%	20%	No standard
Income Change at Annual Assessment: Percentage of stayers with increased income at annual assessment	40%	40%	40%	20%	No standard
Households Receiving Outside Assistance*	No standard	No standard	No standard	No standard	80%
Exits to Permanent Housing: Percentage of leavers who exited to permanent housing destinations	80%	80%	80%	35%	No standard
Exit/Retention of Permanent Housing: Percentage of households served which exited to permanent housing destinations or retained permanent housing	No standard	90%	No standard	No standard	65%
Returns to Homelessness: Percentage of leavers to permanent housing destinations which returned to homelessness within 12 months (<i>measurement processing to be determined in CY21</i>)	15%	15%	15%	No standard	No standard
Prompt Access to Housing: Average length of time (in days) between project/referral acceptance and housing move-in	30 days	30 days	30 days	No standard	60 days
Cost Per Successful Exit: Average CoC Program grant cost per household exiting to permanent housing	No standard (measured/reported for information gathering)				
HMIS Data Quality: Number of Project Entry/Exit Records Exceeding 3 Days	0	0	0	0	0
HMIS Data Completeness (Percentage)	90%	90%	90%	90%	90%

*Outside assistance defined as cash benefits, non-cash benefits, health insurance, workforce development services, education/training, legal services, or child care.