

MINUTES OF MEETING

Roll Call and Consent Agenda

Daniela Figueroa opened meeting and Jason Thorpe did roll call to voting members. (Attendance attached).

<u>Motion:</u> To approve the May 12, 2021 agenda and the minutes from February 11, 2021 General Council meeting. Jen Darland made motion and Luis Ortega seconded.

Motion passes with 16 in favor, 3 abstentions, 0 opposed.

Social Security Insurance Options for People Experiencing Homelessness

Jack Burns presented a brief overview of how Social Security Insurance works. SSI is a disability benefit or a benefit for an aging individual with limited income and resources. The Social Security definition of disability is a seriously disabling condition that won't allow any type of work for one year or longer. If it's a child Social Security looks at the ability to perform age-appropriate functions and not the ability to work. Persons 65 or older can also receive SSI if they have limited income or resources under \$2000. Social Security Service Partner Outreach was established to provide training to organizations that is different than SOAR training. This trainings purpose is to generate applications from agencies already working with aged people; children with disabilities; people with Limited English Proficiency; people diagnosed with mental illness; people experiencing homelessness; veterans; and people recently released from incarceration. Jason Thorpe stated that a registration link will go out May 14, 2021 for a 60 to 90 minute training from Social Security Administration on the application process. For questions email Jack Burns at john.p.burns@ssa.gov.

TPCH Updates

Jason Thorpe reported that the Strategic Plan was approved at the last General Council meeting in February 2021. TPCH Committees have been working on updating or developing annual work plans to reflect the Strategic Plan goals. We have developed a benchmarking toolkit that will be used with the Board and the Community to show performance toward those goals.

Jason Thorpe reported that the Continuum of Care Annual Program Funding Competition was cancelled by HUD in 2020, and HUD renewed all the existing Grant Awards. In 2021 HUD will release the regular Funding Competition, expected to be released in early summer possibly in late June, July or early August.

Jason Thorpe reported that HUD has released Emergency Housing Vouchers to the Tucson Community through the Public Housing Authority. Still to come through the American Rescue Plan are significant investments including Home Funds and Emergency Solutions Grant resources and new funding opportunities that will be coming to help agencies address homelessness in response to the pandemic. Quarantine and isolation hotels managed in partnership with the City, OPCS, CBI and Pima County for a year is at 70 households and will be ending as people get housed.

Jason Thorpe stated that we have been moving aggressively on some of the goals in the Strategic Plan related to training. TPCH has contracted with Arizona Housing Coalition on a series of trainings over the next few months. An email will come out May 14, 2021 that has the information about the training with Jack Burns from Social Security, and a training TPCH is hosting with Arizona Housing Coalition on Using Data for Programmatic Decision Making on June 2nd, as well as a training on Secondary Trauma on June 15th, and there are some other trainings coming out this summer in partnership with the housing coalition. TPCH also just hosted Trans Comprehension 101 with the Southern Arizona Gender Alliance, they will be announcing in the next month or so Trans Comprehension 201, a next steps training. Jason Thorpe reported that 10 agencies participated in the Rapid Rehousing Institute and thanked those that participated as well as the 4 agencies that are participating in the C4 Innovations Racial Equity Training. Jason stated that TPCH will be partnering with the team at Pima County and Criminal Justice Reform Unit and the team at Pima County Workforce Development to host a virtual summit or community forum in June on the Intersection of Justice and Homelessness to find opportunities to bridge justice response and people coming out of incarceration and homeless services and support.

TPCH Online Training Center

Brandi Champion reported on the Online Training Center and how it relates to the Strategic Plan for trainings. Brandi discussed the 10 training categories and 30 courses and presented on how to sign up for the Online Training Center and how to pick and start courses.

Committee and Coalition Updates

CoC Program Grant Committee – Art Gage reported in February and March the committee reviewed quarterly data to make recommendations. Committee also met with Safe Haven on about performance measures in relation to Coordinated Entry, referring them to Coordinated Entry Committee for developing parameters for performance improvement. In April the Committee met to review the quarterly data performance measure standards and made some change recommendations to the Board that were approved. Next meeting is May 20 and Committee will be looking at the 2nd Quarter CoC Monitoring Reports and discussing pending NOFA funding.

Coordinated Entry Committee - Emma Hockenberg provided update on creating an evaluation process for Coordinated Entry. A workgroup is working with Safe Haven on how to integrate them into the Coordinated Entry system. The Community Solutions Built for Zero Group that Coordinated Entry is involved with is assisting the Committee build up the By Name lists, the Coordinated Entry system, and various Case Conferencing's. Currently the committee is working on the Chronic Veterans list and doing very specific Case Conferencing for that group with much success in reducing the number of people. Moving forward the committee will work on Chronic Case Conferencing, non-Vets, but those that meet the Chronic definition. Community Solutions Built for Zero is meeting on two different initiatives, one to focused on Vets, and the other for Chronic next week.

Diversity, Equity & Inclusion – Ana Lucero reported four agencies that were chosen to participate in the learning collaborative with C4 Innovations, Youth on Their Own, City of Tucson, Old Pueblo Community Services and Our Family Services. All four agencies are currently in the training and have done 3 of 4 sessions. DEI Committee has started doing a

check in at the beginning of committee meetings, where all members can talk about how they are processing national and community level Diversity, Equity and Inclusion issues. Committee has also started annual plan in line with strategic plan goals.

HMIS Committee – Jason Thorpe reported that part of the Committees workplan was to review HMIS Policy and Procedures and make updates, some part of the annual update process, many of them to align the HMIS Policies and Procedures with changes in policy related to Coordinated Entry that have been made since the onset of the Pandemic. Committee has been going through the Strategic Plan to identify the areas where the committee has work, particularly around how we can use data to inform better decision making as it relates to overall performance as a community in responding to homelessness. Annual survey closed on March 31 and the results are under review around where users of HMIS would like to see HMIS headed so the committee can begin to make those changes.

System Performance Evaluation Committee – Dia Nonaka reported committee reviewed Strategic Plan as it relates to SPEC. Committee will be working on CoC Lead and HMIS Lead Monitoring, and Gaps Analysis. Committee is also working on their Annual Plan related to targets on the Strategic Plan.

Youth Action Committee – Andi Marquez reported that Grand Challenge is happening, and the presentation happened 5/12. Committee is in Collaboration with El Rio on their Health Access Point Project. Committee is also preparing some Youth Advocacy work with Point Source Youth. Victoria Tullercash reported that committee is starting to collaborate with Tagline to plan materials for outreach with the YAC and a separate section of the TPCH website for a more Youth friendly resource navigation.

Homeless Youth Coalition – Shannon Fowler reported Coalition has been working closely with YHDP, each project will come in and do a presentation on what they were awarded and how to get connected to the services and what services are being offered. Through YHDP, coalition is also teaming up with other organization in the community, El Rio and VICAS have also given presentations what their offering for Youth. Education Change Team has come in to do some Education Round Table, one of the YHDP Goals. There will be 2 more Round Tables, notification regarding time and date will be in email. Also coming is Community Collaboration Corner for Youth struggling to get services or if anyone has a resource to share.

Built for Zero Coalition – Kat Jacobs reported that Coalition is working with Built for Zero coaches on learning ways to improve Case Conferencing, including planning the launch of a Chronic Case Conferencing. Monday 5/17 is next meeting if anyone is interested in participating.

Community Outreach Coalition – Kat Jacobs reported that Coalition has been working closely with the Tucson Police Department Homeless Outreach Team and the mapping system to identify camps where those that may not be receiving services can get connected to some services. Coalition has been working to incorporate more problem solving and collaboration between outreach workers and the outreach coalition. Anyone interested can join, coalition meets every second Tuesday at 1pm.

New Business, Announcements & Community Celebrations

Jason Thorpe reported that the Education Round Table was incredible with productive conversation. A series of these meetings will be happening and will be made publicly available for people to attend.

Jason Thorpe reported that the links and instructions on how to register for the TPCH Online Training Center went out during this meeting. Upcoming is the training with Jack Burns and the Social Security Administration scheduled for May 26 at 10am. Using Data for Decisions Training is scheduled for June 2, and Secondary Trauma Training is scheduled for June 15 with Arizona Housing Coalition. Email registration links for trainings will go out May 14, 2021. An invitation will go out soon for the Community Forum on the Intersection of Justice and Homelessness.

Luis Ortega reported SAAF has been going through Strategic Planning and it has been an exciting process. The Strategic Plan was rolled out to the community 1 week before this meeting. SAAF will be expanding into clinical services in the coming years in addition to other growth areas.

Andi Marquez reported that the Goodwill Youth Program had their 3rd peer outreach.

Submitted by: Brandi Champion, 6/1/2021

MAY 13, 2021 GENERAL COUNCIL ATTENDANCE

First Name	Last Name	Organization
Tanya	Moreno	Primavera Foundation, Inc.
Chris	Mayer	La Frontera
Mayra	Lorta	The Primavera Foundation
Mary Frances	Bruckmeier	Pima County Health Dept
Nahrin	Jabro	Pima County
Mariana	Velazquez	Sonoran Prevention Works
Jetzabel	Ramos	Arizona Youth Partnership
Vanessa	Barchfield	
David	Higuera	Pima County Board of Supervisors, District 2
Yvette	Cruz	Pima County
Elaine	MacPherson	Arizona Serve
Philip	Pierce	OPCS
Jessica	Marts	Arizona's Children Association
		University of Arizona Southwest Institute for
Claudia	Powell	Research on Women
Mary	Hatcher	
Thelma	Magallanes	City of Tucson
David	Shropshire	Our Family Services
Jocelyn	Muzzin	SAVAHCS
Steven	Adams	Salvation Army
Caitlyn	Polston	City of Tucson
JAMIE	SNYDER	TMM Family Services, Inc.
Patricia	Scott-Lopez	Az Complete Health
Dia	Nonaka	HOM Inc
Laurie	Bernard	New Spirit Lutheran Church
Kristy	Snowden	Compass Affordable Housing
Karen	Fogas	Compass Affordable Housing, Inc
Alejandro	Martinez	Pima County
Miranda	Campos	Inside Out Network
Patty	Gonzalez	Community Investment Corporation
Jim	Brown	Gospel Rescue Mission
Laurie	Mazerbo	Our Family Services
Kathy	Bouras	Our Family Services
Brandi	Champion	City of Tucson
Fernando	Ortiz	Community Bridges
Ana	Lucero	Primavera Foundation
Karen	Caldwell	Primavera Foundation
Ken	Ranger	Amity
Helen	SAnchez	СРІН
Rae	Vermeal	Pima Council on Aging
Carlos	Moreno	CBI

Thomas	Litwicki	OPCS
Veronica	Upton	Pima Council on Aging
Elisa	Guzman	Community Bridges Inc
Valerie	Grothe	La Frontera
Patrice		Emerge Center Against Domestic Abuse
Joey	Zimmerman	
Art	Gage	
Pam	Moseley	AZ Department of Economic Security
Lori	Kindler	Our Family Services
Mary Sylvia	Nelson	Pima County
Jen	Wagner	Pima County Health Department
Rebecca	Hyson	Banner OIFA
Erin	La Palm	United Healthcare
Lindsay	Eulberg	OPCS
Jodie	Barnes	City of Tucson
		Community Food Bank / Caridad Community
Zoe	Cookenboo	Kitchen
Chaelee	Chavez	Our Family Services
Billie	Holbrook	Trinity Resource Center
Lisa	Floran	United Way of Tucson and Southern Arizona
Andrea	Bedoy	Southern Arizona AIDS Foundation
Jeff	Tanguay	Our Family Services, Inc.
Leonard	Baer	AZ Department of Economic Security
Meghan	Heddings	Family Housing Resources
Joan	Serviss	AZ Housing Coalition
Kayla	McGhee	Banner University
Betty	Bitgood	Hope of Glory Ministries
Elizabeth	Day	Southern Arizona VA
Phyllis	Russell	Esperanza en Escalante
Ed	Sakwa	Emerge Center Against Domestic Abuse
Hannah	Woelke	DIRECT Center for Independence
Shannon	Fowler	UA SIROW
Austin	Puca	City of Tucson
Steven	Nelson	
Emma	Hockenberg	Primavera Foundation